

On 2 August 2021, Lot 158 sent complaint to Waratah Strata Management about damaged hose in carwash area, which was part of common property and provided to owners for more than 20 years:

Subject **REPORT: SP52948 Faulty hose at car wash on 1Aug2021**

2/8/21, 7:55 am

To Robert Crosbie

>★, Stuart Greene



Good morning,

One of many issues with maintenance in the complex. Three other examples in Lot 158 alone:

- Water leaks in sun room ceiling near the electrical fitting,
- Both smoke alarms obsolete,
- Fresh air intake through vents in one bathroom and laundry (poor since mid-2018).

Yesterday, Lot 158 brought car to wash area at exactly 08:01 hours in the morning.

Hose was neatly located on a stand but not connected to the tap as it normally would be.

There are two taps: one for normal use and one to which the hose is permanently attached.

It turned out that somebody damaged the connection to the tap so the hose was unusable.

It is unclear for how long the hose was damaged.

Lot 158 washed the car by using the buckets. Nuisance, but did the job nevertheless.

The hose and the attachments were deliberately left on the concrete so that maintenance staff can properly check it and repair the damage.

Whoever put the hose on the stand had intention to disguise the damage originally.

Regards,

No reply was received, but hose was repaired the same day and returned to its original location:



In the past, whenever the hose was damaged, repair was done promptly, like on 12 May 2019 (because lot of owners use the facilities for washing their vehicles):



One day after the repairs of the hose were done, Lot 158 detected that hose was missing on 3 August 2021. It was reported to security guard:



Without owners corporation decision at any meeting, owners were allegedly forced to bring their own hose in the future:



However, over the next several months, and even on Sunday afternoon 17 October 2021 at around 16:00 hours, it was obvious that selective owners had knowledge where to find the hose (common property) and bring it to carwash area, which means some owners and tenants were informed about it whilst others were discriminated.

Undeclared location of the hose is near maintenance staff office in Block A:

